



Frequently Asked Questions

Movie Magic Scheduling on macOS Ventura

1. When is macOS Ventura available to the general public?

According to [Apple's website](#), the general release to all users is expected to be Monday, October 24, 2022.

2. How do I know what version of Movie Magic Scheduling I have?

The version number of the application is located under the Apple icon in the top menu in the About Movie Magic Scheduling screen.

To access the About screen on macOS:

- i. Open Movie Magic Scheduling.
- ii. Click on the Apple icon from the top menu and select About Movie Magic Scheduling.

The version number is listed at the top of the About screen.

3. Does Movie Magic Scheduling work with macOS Ventura?

Movie Magic Scheduling (v6) is not compatible with macOS Ventura.

4. What does “not compatible” mean?

EP has found that third party technology used in Movie Magic Scheduling does not operate on macOS Ventura.

5. What happens if I install macOS Ventura and try to use Movie Magic Scheduling (v6)?

If you install macOS Ventura, Movie Magic Scheduling (v6) may no longer be operational, and you could lose access to your work.



6. What if I have already updated to macOS Ventura and need to install Movie Magic Scheduling (v6)?

Movie Magic Scheduling (v6) is not compatible with macOS Ventura, and you will be unable to install it. Movie Magic Scheduling (v6) is verified to work only with the current macOS Monterey and macOS Big Sur.

7. What if I have already updated to macOS Ventura and Movie Magic Scheduling (v6) was already installed?

Movie Magic Scheduling (v6) is not compatible with macOS Ventura and may no longer be operational and you could lose access to your work.

8. When will Movie Magic Scheduling (v6) be compatible with macOS Ventura?

Our teams continue to test Movie Magic Scheduling (v6) on macOS Ventura. We are awaiting compatibility releases from third-party technology partners. We will notify users as soon as it is safe to update.