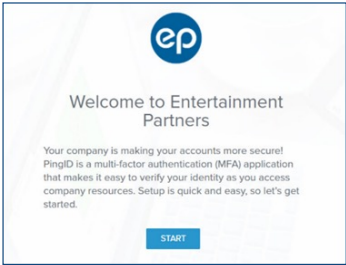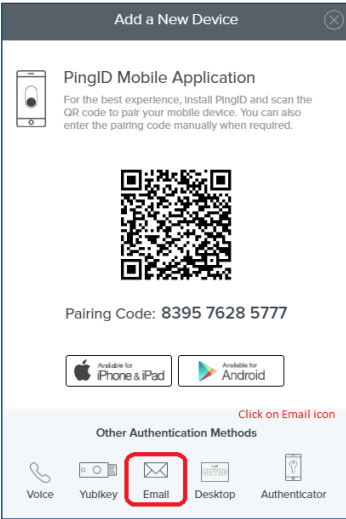# Set Up Multi-factor Authentication (MFA) With PingID Using Email

Within your EP products multi-factor authentication may be required. MFA is a one-time passcode you enter each time you sign in to help keep your information protected.
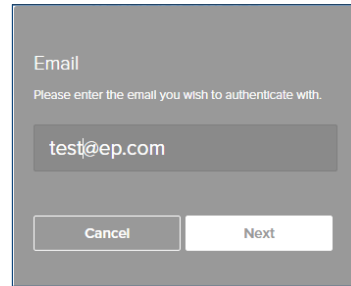
If you have been prompted to set up your MFA when you sign in to your EP products, below is an overview of the process if you choose to use PingID using email.
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STEP 1

Steps to set up:

1. From your EP product sign-in screen, sign in with your username and password. You'll be taken to the Welcome multi-factor authentication screen to register. Click **START**.

STEP 2

2. The Add a New Device screen opens and the QR code displays. Select **Email** under "Other Authentication Methods."

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Setting Up Multi-factor Authentication (MFA) With PingID Using Email (Continued)

STEP 3

3. The email address tied to your EP Account displays. This email address isn't editable and must match the email address associated with your EP Account. Click **Next**.

Email
Please enter the email you wish to authenticate with.

test@ep.com

Cancel | Next

STEP 4

4. Check your email inbox for a passcode from PingID.

PingIdentity.

STEP 5

5. Enter the passcode into the Verification screen to access your EP product and click **Verify**. The Authenticated screen means success.

Verification
Email sent to test@ep.com
Please enter the passcode you received.

652237

Cancel | Verify

Authenticated

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